

Program Summary

Why a New Digital Media Platform?

American Seniors Housing Association (ASHA) created <u>WhereYouLiveMatters.org</u> to educate consumers about senior living options. This unbiased, consumer-centric website and social media movement will help individuals and their families feel less overwhelmed and more empowered as they explore the connection between where you live and how well you live as you age.

What Are Our Goals?

- Educate seniors and their families about senior living options.
- Provide unbiased information to help guide their senior living decisions.
- Prompt greater awareness and early planning to increase market penetration and growth potential.

What's Included in the Program?

- Website: WhereYouLiveMatters.org
 - O Videos, articles, checklists, infographics, glossary and resource lists are free to use
- Facebook page: <u>www.facebook.com/WhereYouLiveMatters</u>
- Twitter page: www.twitter.com/asha wylm
- Hashtag: #WhereYouLiveMatters to follow the conversation
- Promotional toolkit: WhereYouLiveMatters.org/Join-The-Movement

What Are the Benefits to You and Your Organization?

- Free resources and perspectives from experts and families let you:
 - Tailor information to specific objections during the sales process
 - Accelerate the sales cycle
 - Position your community as a thought leader
 - Gain a competitive advantage by giving unbiased perspectives
 - Educate new employees and better train sales associates
- Downloadable, printable resources (checklists by care level) to include in sales collateral packages
- Multiple content formats (articles, infographics, checklists, videos, social posts)
- Results to expect:
 - Better-educated consumers
 - o Better-educated, more confident sales staff
 - Improved team understanding of the senior living industry

How Can You Spread the Word?

- Encourage your team to use the site as a resource with prospects and adult children
- Link to WhereYouLiveMatters.org from your website
- Like Where You Live Matters on Facebook and follow @ASHA_wylm on Twitter
- Download, print, email or share relevant articles, checklists, infographics and videos with staff, prospects and their families
- Submit positive stories, including articles and/or photos to content@whereyoulivematters.org

How to Use the Where You Live Matters Program

Online:

- Email prospects links to articles, videos or downloads to help educate them about senior living
 Use the website's Share button and send content by email
- Supplement your community's collateral packets with content from the site
- Link to WhereYouLiveMatters.org from your website
- Use content links in your blog
- Cite research stats from WhereYouLiveMatters.org in your sales presentations
- Add a line to emails, printed materials and sales presentations: "To learn more about senior living and your options, visit WhereYouLiveMatters.org"
- Print care level visit checklists to position your community vs. competition
- Ask a member of your staff to contribute a senior living educational article by emailing it to content@WhereYouLiveMatters.org
- Distribute a news release to gain publicity by positioning your community as a partner with Where You Live Matters
- Share WhereYouLiveMatters.org/Join-The-Movement with your marketing team

On Facebook:

- Like Where You Live Matters on Facebook
- Share posts from <u>Where You Live Matters</u> to your personal Facebook or community's Facebook page
- Encourage staff, residents and prospects to like us and engage on Facebook
- Share WhereYouLiveMatters.org/Join-The-Movement with your social media manager
- Incorporate Where You Live Matters content on your community's Facebook page
- Share content from <u>WhereYouLiveMatters.org</u> to your community's Facebook page twice per month
- Add #WhereYouLiveMatters on Facebook posts that relate to how where you live affects how well you live

On Twitter:

- Follow us on Twitter: <u>@ASHA_wylm</u> and mention <u>@ASHA_wylm</u>
- Retweet tweets from @ASHA wylm
- Encourage staff, residents and prospects to follow us and engage on Twitter
- Share WhereYouLiveMatters.org/Join-The-Movement with your social media manager
- Incorporate Where You Live Matters content on your community's Twitter pages
- Add #WhereYouLiveMatters on Twitter posts that relate to how where you live affects how well you live